## **Public Affairs Division Report October 5, 2015**

- The Readership Survey about *Horizons* ends October 9. The survey is available at LCFPD.org/survey. With another week remaining in the survey, 182 completed surveys have been received. This is a significant increase from the last *Horizons* Readership Survey, in 2009, when 54 completed surveys were received over a similar timespan.
- Public Affairs staff and Development staff have been working on importing the *Horizons* mailing list into Raiser's Edge, the relationship management fundraising software used by the District.
- Public Affairs staff is working on written guidelines for responding to the public and media about serious incidents on Forest Preserve property.
- Public Affairs is promoting and/or participated in the following District major events and initiatives:
  - Oaktober
  - Carp-O-Rama Fishing Contest at Independence Grove, October 18
  - Farm Heritage Festival, September 26, 27
  - RAMSAR Designation of the Chiwaukee Illinois Beach Lake Plain as a wetland of international importance -- September 25
  - Colossal Cup Golf Scramble at Countryside Golf Club September 27
  - Pig Roast and Golf Scramble at Brae Loch Golf Club October 3
  - o Chili Golf Scramble at Countryside Golf Club October 25
  - First Folio! The Book That Gave Us Shakespeare exhibition February 2016
  - Civil War Journeys: The Maps and Sketches of Private Robert Sneden exhibition – opened October 3

## **Online Connectivity**

- Email sign-ups have increased 22% in the year from September 2014 to September 2015. The District's "open rate" is 16% higher than industry standard, for both District and museum e-news.
- Current twitter followers, 3,222, which is up 1% in September. Current General District Facebook likes, 5,608, which is up 4% in September. Current museum Facebook likes, 1,644, which is up 2.5% in September.

 Best highlight from District social media is the response to a post featuring a hatchling snapping turtle, which reached over 115,000 people (next best social media response for the year was 6,812 for a bald eagle post). In addition to the unusually high reach, the snapping turtle post received 707 comments and some really great conversations about wildlife, pets and turtle conservation.

